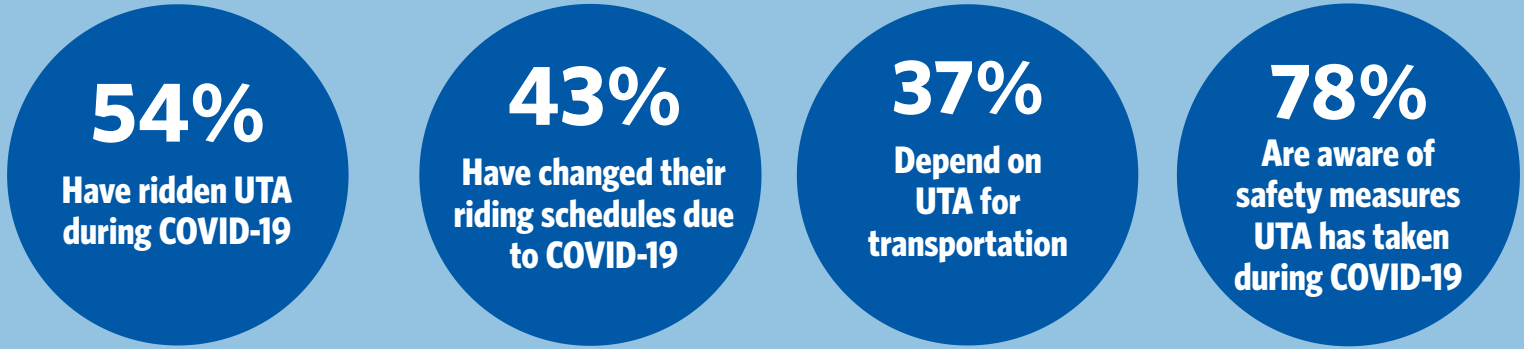


RIDER COVID SURVEY RESULTS



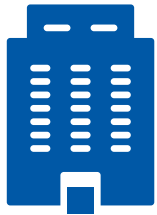
We received 1,204 responses from 89 unique zip codes



Riders' average ratings on UTA's response to COVID-19

UTA usage before COVID-19

School: 13.5%	Work: 74%	Health care: 25%	Errands: 40%	Visits: 29.2%
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1.7%

37.5%

14.7%

22%

7.8%

UTA usage during COVID-19

RIDERS MOST APPRECIATE UTA'S EFFORTS TO:



RIDERS ALSO WANT TO SEE UTA PROVIDE MORE:

